



## Terms of Service

These Terms and Conditions ("Terms") govern the use of services provided by 5Degree Technologies ("Company," "we," "us," or "our"). By engaging with our services, you ("Client" or "you") agree to comply with these Terms.

### • **Scope of Services**

5Degree Technologies offers the following services:

- Website Design & Development
- App Development
- UI/UX Design
- App Maintenance
- SEO
- Ad Campaign Management
- Logo Design

We also provide third-party integrations (e.g., payment gateways, APIs, plugins) if required by the client.

### • **Post-Launch Support & Maintenance**

- Free maintenance for the first three (3) months (limited to content updates and minor changes).
- Feature additions, major changes (e.g., new pages, migrations), and any additional work will be chargeable based on project complexity.
- After three months, maintenance charges apply based on the complexity and effort required.

### • **Project Process & Payment Terms**

#### **Requirement Gathering:**

- Conducted via phone call, online meeting, or in-person meeting based on the client's convenience.
- A formal proposal outlining features, pages, duration, and cost will be shared before project initiation.

#### **Payment Structure:**

- 50% upfront before project initiation.
- 30% after 60% of the work is completed.
- 20% after the project goes live.

**Late Payment Policy:**

- No penalties for late payments at present, but this may be subject to change in the future.

**Refund Policy:**

- The refund policy is available on a separate page. Please refer to the Refund Policy for more details.

**● Revisions & Additional Work**

- Unlimited revisions until project handover.
- After project handover, five (5) revisions per month for the next three (3) months.
- Additional revisions or new feature requests will be chargeable on a case-to-case basis, depending on complexity.

**● Project Timelines**

- Project timelines vary based on the requirements.
- A standard business website typically takes around three (3) weeks to complete.

**● Client Responsibilities**

- To complete any project efficiently and deliver on time, we may require information such as text, images, or other necessary files/details from the client. We expect clients to provide these details within 48 hours of request. If the client fails to do so, a penalty of ₹100 per day will be applied to the project cost starting from the third day onwards. This ensures smooth workflow and timely project completion.

**● Ownership & Intellectual Property**

- Until full payment is received and the project is officially handed over, 5Degree Technologies retains ownership and all rights to the project and its contents.
- Upon full payment and confirmation of project deliverability, the client becomes the rightful owner of the project.
- 5Degree Technologies retains the right to showcase completed projects in its portfolio unless otherwise agreed upon in writing.

**● Confidentiality & Data Protection**

- NDAs (Non-Disclosure Agreements) are project-specific and will be decided on a case-to-case basis.

- All communications and data are securely stored on trusted platforms such as Google, Microsoft, and Zoho. Please refer to their Privacy Policies for more details.

- **Termination of Agreement**

- We never wish for project termination, but if such an event occurs, it will be handled on a case-to-case basis.

- **Dispute Resolution & Governing Law**

- These Terms shall be governed by and interpreted under the laws of India.
- Arbitration is the preferred method of dispute resolution.

By engaging with our services or making any kind of deal with 5Degree Technologies, you acknowledge and agree to these Terms. If you have any concerns, please contact us before proceeding with your project.

Effective Date: 27-02-2025

Location: Mumbai, India